

Monthly billing review checklist for group owners

You don't need to be a billing expert. You need to look at the same few numbers every month and ask about anything that moves.

The numbers

- ☐ Collections this month vs last month and last year
- ☐ Net collection rate
- ☐ Days in A/R
- ☐ Denial rate and top denial reasons
- ☐ Charge lag (days from case to claim)

A/R

- ☐ Share of A/R over 90 days, and whether it's growing
- ☐ Largest unpaid claims and why they're unpaid
- ☐ Slowest payers

Payments

- ☐ Revenue per unit by payer
- ☐ Any payer paying below contract
- ☐ Secondary balances billed

Questions for your biller

- ☐ What changed this month, and why?
- ☐ Which payer policies changed?
- ☐ What will you fix next month?

General information, not billing, legal or tax advice. Rules vary by payer and state; check current guidance. Want a second pair of eyes? Free billing review: titraterevenue.com/contact.html · hello@titraterevenue.com